

NEWSLETTER



HMC Electric Vehicle Charging Program

EV CHARGERS

We are excited to announce our collaboration with TRO Energy Solutions, Inc. (TROES), to introduce a pilot program for Electric Vehicle (EV) charging in select communities. This program will provide in-home Level-2 EV charging to military housing residents, aligning with our commitment to sustainability and energy resiliency goals outlined by the Office of the Secretary of Defense.

Our pilot program will kick off at four of our military bases: Barksdale Air Force Base (Shreveport, LA), Fort Sam Houston (San Antonio, TX), Joint Base Pearl-Harbor Hickam (Honolulu, HI), and Marine Corps Base Hawaii (Kailua, HI). These locations have been selected to cater to the growing interest in Level-2 fast charging among residents in military housing communities.

This initiative aims to position HMC as one of the pioneering military housing operators in the U.S. to offer a comprehensive residential EV charging solution, demonstrating a forward-thinking approach to sustainability-focused infrastructure.

COMMUNITY ANNOUNCEMENTS

Guidelines and Policies

RUBBISH/REFUSE POLICY

Trash containers are provided to each residence and will be picked up once per week on assigned days. The pick-up schedule, including holiday changes, is available on the REDSTONE FAMILY HOUSING website, in the community newsletter, or at the Neighborhood Management Office. Containers must be stored on the garage side of the home, covered, and out of public view. They can be placed for pick-up after 6:00 PM the evening before scheduled service and must be returned by 6:00 PM on the day of pick-up.

PET POLICY

Pets allowed are privately owned, domesticated animals such as dogs, cats, and birds, limited to two per household. Certain breeds are restricted, including Pit Bulls, Rottweilers, Doberman Pinschers, Chow Chows, and wolf hybrids. The list of restricted breeds is available in the Redstone Family Housing Pet Policy. All pets must be registered at the Veterinarian Treatment Facility within five working days of acquiring a pet. Pet owners must provide immunization verification and sign a separate Pet Addendum, which outlines associated fees and deposits. Any pet damages to the home will be charged separately. Pets must be leashed outside the fenced area and cannot be tied or staked outside. Residents must carry bags to pick up after their pets. Violations of the pet policy are subject to remedies provided in the Lease. Copies of the official pet policy are available at Redstone Family Housing management offices.

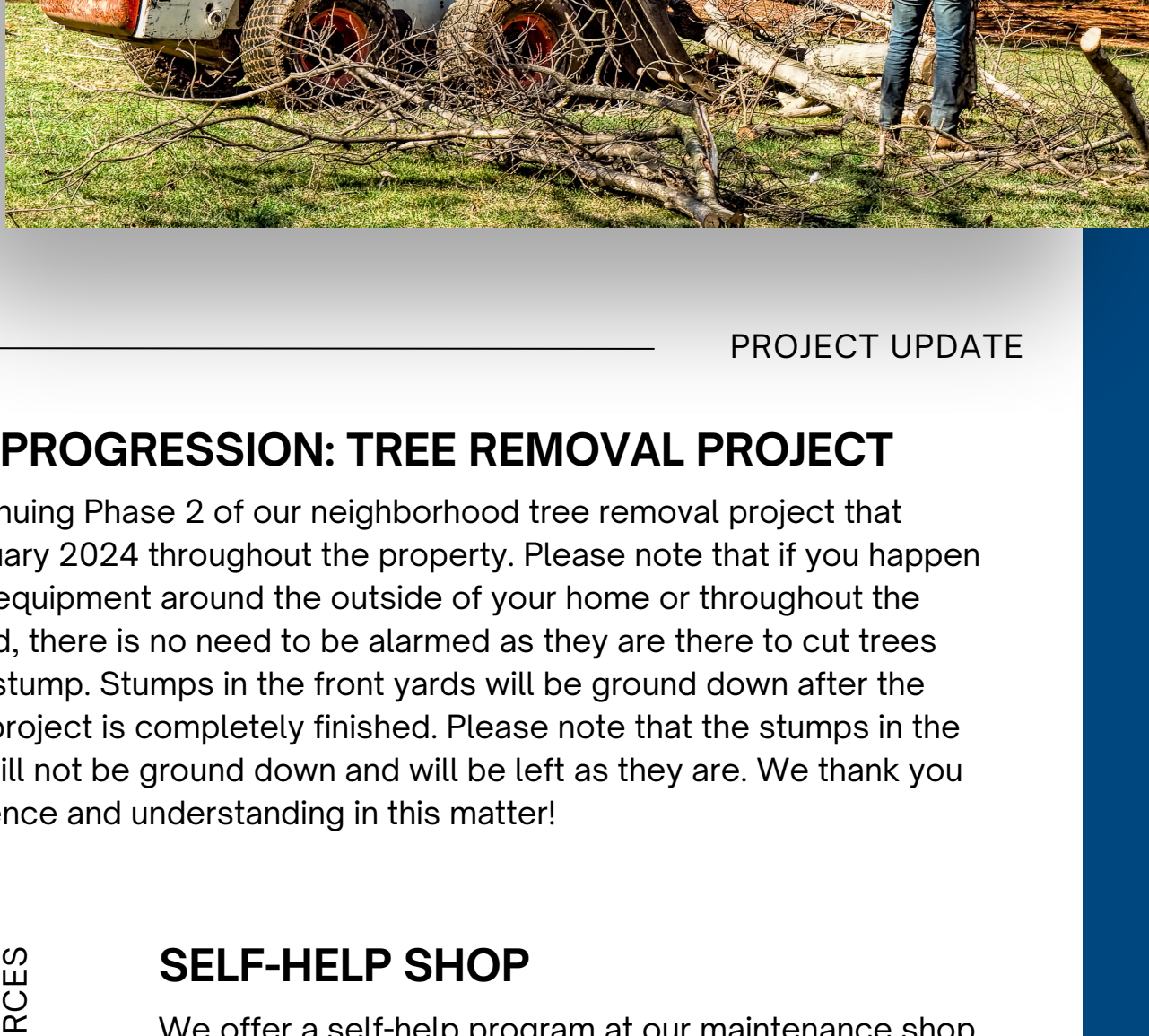
COMING SOON: TENANT SATISFACTION SURVEY!

The annual Tenant Satisfaction Surveys will launch on March 4th, 2024 for our Army communities. We encourage you to share your thoughts and feedback on your living experience in our community. The survey links will be sent from the Army (ArmyHousingSurvey@celassociates.com) to the primary email address on file. If you have any questions, please contact your local leasing office.

ARMY TENANT SATISFACTION SURVEY

COMING SOON!

Survey Launch is Monday, March 4, 2024



PROJECT UPDATE

PHASE 2 PROGRESSION: TREE REMOVAL PROJECT

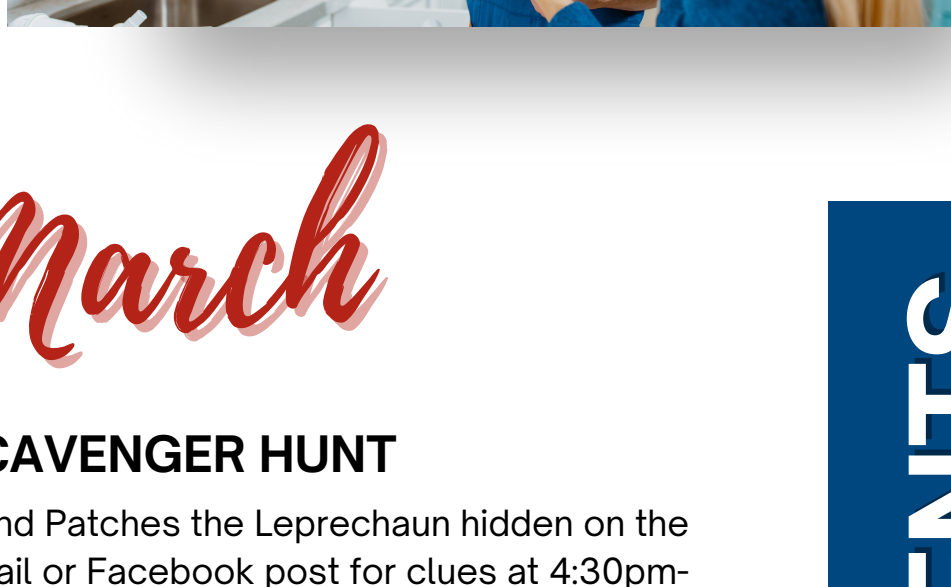
We are continuing Phase 2 of our neighborhood tree removal project that began in January 2024 throughout the property. Please note that if you happen to see large equipment around the outside of your home or throughout the neighborhood, there is no need to be alarmed as they are there to cut trees down to the stump. Stumps in the front yards will be ground down after the tree-cutting project is completely finished. Please note that the stumps in the back yards will not be ground down and will be left as they are. We thank you for your patience and understanding in this matter!

SELF-HELP SHOP

We offer a self-help program at our maintenance shop located at 1103 Mountain Drive, just off Goss Road past the baseball fields and beside the Fox Army Health Center. You can borrow lawn mowers (for 24 hours only), get grass seeds (for patch grass jobs only), vent filters, touch-up paint (bring your own container), and specialty light bulbs. Vanity light bulbs and 60-watt light bulbs are not provided. All other items require a work order for replacement or repair. The self-help shop is open 3:00 PM to 4:00 PM, Monday through Friday. Please DO NOT enter without an employee's approval. Requests outside these hours cannot be accommodated.

ANNUAL PREVENTATIVE MAINTENANCE

Make sure to remain mindful and replace your air filters every 90 days. This month, our maintenance team will conduct annual preventative maintenance, including air filter changes, HVAC unit checks, smoke alarm and CO detector tests, structural inspections, and pest control. Please note, technicians won't enter homes if there's a loose pet or unsupervised child under 18 years old. For more information, contact us at 256-400-5940.



MAINTENANCE CORNER

AVAILABLE RESOURCES

March

LEPRECHAUN SCAVENGER HUNT

Every Friday in March, find Patches the Leprechaun hidden on the property. Check our email or Facebook post for clues at 4:30pm-5:00pm. Bring Patches to the housing office to pick a prize from our Pot o' Gold toy chest. Test your detective skills for a chance to win! *For younger residents only.

BOOK CLUB: 'SCHOOLED' BY GORDON KORMAN

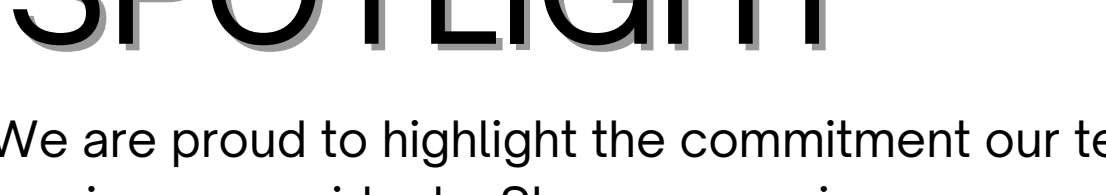
Join us on March 27th from 3:30pm-4:30pm at the housing office (302 Hughes Drive) for a lively discussion hosted by our Community Advisory Board members. Bring snacks or drinks to enhance the conversation. Space is limited, so email David.Ugarte@HuntCompanies.com to sign up. This month's book: "Schooled" by Gordon Korman.

FREE PIE PICK-UP DAY!

Sign up now for your complimentary pie on March 29th, 2:00 pm – 4:30 pm at the housing office (302 Hughes Drive). Email David Ugarte at David.Ugarte@HuntCompanies.com with your last name and address to reserve yours. Limited to one pie per household. Hurry, only 100 pies available!

PICTURES WITH THE EASTER BUNNY

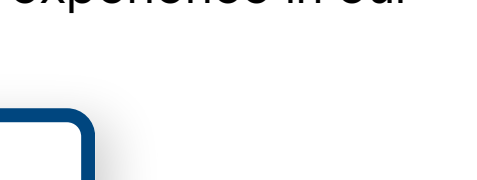
Join us on March 29th from 2:00pm to 4:00pm at the housing office (302 Hughes Drive) to capture memories with Peter Cottontail just before the holiday weekend. Bring your phone for a selfie or let our photographer, David Ugarte, snap a printed Polaroid photo for you. Happy Easter! *One printed photo per family.



**Refer to our social media accounts for changes and updates in events.*

COMMUNITY EVENTS

Service SPOTLIGHT

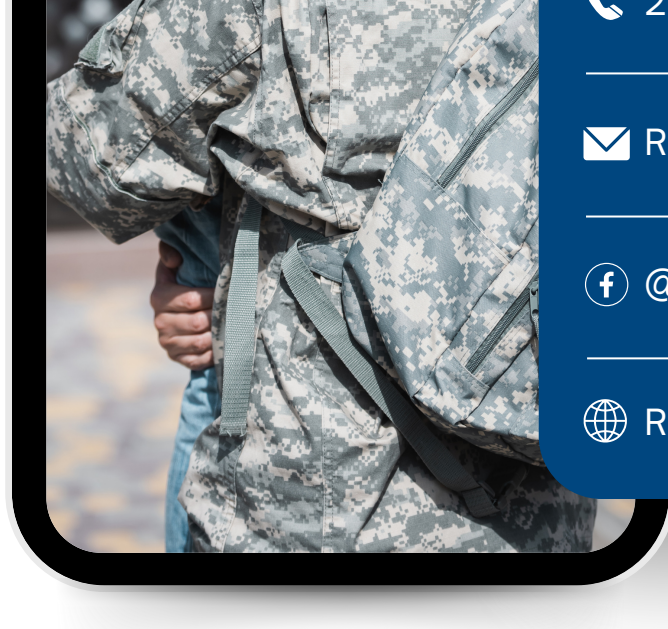


We are proud to highlight the commitment our team has to serving our residents. Share your unique perspective by submitting a review to help enhance your experience in our community.



Share Your Thoughts

Let's shine the spotlight on Alec Johnston! Join us in extending a heartfelt congratulations for Alec's exceptional daily contributions at the property. Here's a glowing review from a Redstone Resident praising Alec's exceptional service: "Alec did a great job replacing my toilet flapper in my downstairs toilet. Now it works like a breeze and doesn't constantly run water anymore."



Connect With Us



Monday through Friday, 8:00AM - 5:00PM

256-400-5940

RedstoneFamilyHousing@HuntCompanies.com

[@RedstoneFamilyHousing](https://www.facebook.com/RedstoneFamilyHousing)

[RedstoneFamilyHousing.com](https://www.RedstoneFamilyHousing.com)

2024

MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
				Women's History Month	Employee Appreciation Day Hunt Little Heroes Content Starts Leprechaun Scavenger Hunt ⁰¹	⁰²
⁰³	Tenant Satisfaction Survey ⁰⁴	HMCF Scholarship Program End Pest Control ⁰⁵	Trash Pick-Up ⁰⁶	Pest Control Recycling Pick-Up ⁰⁷	International Women's Day Leprechaun Scavenger Hunt ⁰⁸	⁰⁹
Daylight Saving Time Starts ¹⁰	¹¹	Pest Control ¹²	Trash Pick-Up ¹³	Pest Control ¹⁴	Leprechaun Scavenger Hunt ¹⁵	¹⁶
¹⁷	¹⁸	First Day Of Spring Pest Control ¹⁹	Trash Pick-Up ²⁰	Pest Control Pet of the Month Starts ²¹	Leprechaun Scavenger Hunt ²²	²³
²⁴	Medal of Honor Day ²⁵	Pest Control ²⁶	Trash Pick-Up Pet of the Month Ends Book Club Housing Office 3:30 - 4:30 PM ²⁷	Pest Control ²⁸	National Vietnam War Veterans Day Leprechaun Scavenger Hunt Free Pie Pick-Up Day Pictures with Easter Bunny ²⁹	³⁰
³¹						